



QUALITY POLICY

The Management of COVIND S.p.A., through the issuance of this document, establishes the Company's Quality Policy, outlining its objectives and the commitments undertaken.

Consolidating and strengthening its competitive position is a key objective of the Company. This must be achieved through the continuous improvement of the quality, reliability and safety of its products and services, which must increasingly meet customers' explicit and implicit needs, as well as the standards established for all target markets.

To achieve these goals, in addition to technical improvements, it is essential to increasingly promote and support staff training activities and clearly define roles and responsibilities at all levels, enabling everyone to act with full awareness in the common interest.

The Management, fully aware of the importance of the decisions and strategic directions adopted, declares its commitment to implementing and maintaining a Quality Management System in accordance with the requirements of the following standard:

UNI EN ISO 9001:2015

With the introduction of the revised edition of ISO 9001, COVIND S.p.A. aims to take advantage of the benefits associated with the implementation of risk and opportunity analysis, enabling the Company to identify the needs of all interested parties (employees, customers, suppliers and civil society) and assess genuine opportunities for improving business performance. In accordance with the principles of ISO 9001:2015, the concept of "risk-based thinking" must become an integral part of the Company's practices, supporting business decisions.

By maintaining a certified Quality Management System covering the scope of **Design and management of the manufacturing of components and accessories for commercial and industrial vehicles (IAF 22, 18, 17)**, COVIND S.p.A. believes it can achieve its established objectives through greater efficiency in processes, communication and professional competence throughout the Company.

With the support of all employees, suppliers and partners, the Management intends to continuously modernise internal processes by adopting new management and warehouse software systems capable of responding more effectively and promptly to the needs of customers and internal users, while minimising sources of error and inefficiency.

All Company personnel are required to comply with and implement the provisions set out in the Quality Management System documentation and must contribute to the continuous improvement of all related activities.

Quality objectives will be formally defined each year during the Management Review and communicated to the organisation, as applicable, through the issuance of an OBJECTIVES PLAN. All Company departments contribute to the preparation of this plan and are responsible for monitoring their respective processes in cooperation with the Management.

Settimo Torinese (TO), 16 October 2026

The Management